



COMPANY POLICY

Our mission is to develop, manufacture and sell our security products through distribution channels Hardware store ,DIY, Hotel, and High Security, using advanced technology as the central axis of our business processes. An innovative and flexible business culture and the highest possible quality standards.

We want to be the leading and leading manufacturer of safes and mailboxes in the Spanish market. Within the current economic framework, BTV considers it essential to maintain:

A high level of customer satisfaction and the evaluation of their needs. All this based on the commitment of its employees, the close relationship with customers and suppliers and the strategic cooperation with institutions, social fabric and business allies. The principles that guide our work are:

Clients are the center of everything we do.

All our effort is oriented to understand the needs of our clients, fulfilling the objectives of the works and services, in quality, cost and term.

The profitability of the business is our guarantee of the future.

The strength of the company and the satisfaction of the owners are achieved by generating an adequate level of benefits and providing the service required by the client. Quality is everyone's responsibility.

The commitment of our employees is key to achieving quality.

The training and development of all members of the organization are key to the success of our company. The prevention of occupational risks are the best guarantee for the safety and health of our workers.

Respect for society and the environment is a key element of our activities.

The responsible consumption of natural resources, the implementation of criteria of maximum energy efficiency, the prevention of pollution from the design of the product to its more ecological final management and compliance with legal and regulatory requirements; as well as others that BTV subscribes are key.

Continuous improvement is fundamental to our success.

We have to look for the excellence of our products and services, our technical capabilities, our human relationships and our competitiveness.

In Zaragoza, 03 October 2017

Eva Villaverde Casanova

General Manager de BTV S.L